

Dear Guest,

We would like to thank you for choosing Coral Sea Waterworld and to wish you an enjoyable stay.

<b>Food:</b>	<b>From</b>	<b>To</b>	<b>Service</b>	<b>Location</b>
Breakfast	07:00	10:00	Open Buffet	Main Restaurant
Lunch	12:30	14:30	Open Buffet	Main Restaurant
Dinner	18:30	21:30	Open Buffet	Main Restaurant
Snacks	11:00	14:30	Served Mini Buffet	Splash Bar "Aqua Park"
Light Lunch	12:00	16:00	Self Service	Food Court by beach
Afternoon Tea	16:00	18:00	Served Mini Buffet	Asian Restaurant
Midnight Snacks	00:00	02:00	Served Mini Buffet	Lobby (Coffee Corner)
Ice Cream	12:30	14:30		Main Restaurant

#### **Beverages:**

**All drinks are served by glass (one drink served per person at a time).** All Inclusive drinks are served at:-

<b>Bars:</b>	<b>From</b>	<b>To</b>	<b>Service</b>	<b>Location</b>
Coffee Corner	10:00	00:00	At Counter	Lobby
Coffee Corner	00:00	10:00	At Counter	Lobby "Only Soft Drinks"
Splash Bar	10:00	Sunset	At Counter	Aqua Park
Pools Bars	10:00	Sunset	At Counter	Pools
Beach Bar	10:00	Sunset	At Counter	Beach
Dine Around Bar	During Meals		At Counter	Main Restaurant

#### **All Bars Service at Counter**

#### **\*\*\*General information**

- Please do not leave your **passports** at the reception and collect them upon check in
- Safe box** is in the room free of charge. **The hotel has no liability for any valuables left outside safe box.**
- Italian Restaurant** opens for dinner on (Sunday, Tuesday, Wednesday, Thursday and Friday) - **Asian Restaurant** opens for dinner on (Saturday, Monday, Tuesday, and Thursday) – Each restaurant is at the charge of **15** US Dollars per person – **50% Discount on drinks BY GLASS NOT BOTTLES** - **Booking in advance is required.**
- Dress Code:** Please wear suitable attire in the restaurants and Lobby area
- Check out time** is maximum 12:00 noon, please hand the key to reception to avoid an automatic late checkout charge, to reserve a late check-out room, please see reception team one day prior to departure date to check availability and settle the late check-out charge
- Local Alcoholic drinks** are part of Hard All-inclusive formula, No alcoholic service for children under age of 18
- Room service (24hr), imported hard drinks, laundry, Billiards, Water sports, Spa are at extra charge.
- Food allergies: please ask to speak to Food and beverage Manager for assistance**
- If necessary guests above 65 Years Old can order food in the room (From Main Buffet – During Meals)
- For excursions; Meals Boxes to be reserved with Reception Team before 19:00 (No Meals Boxes on Departure date)
- Pool & Beach Towels: are available in the rooms and can be replaced from room cleaner on request.**
- Using of gym is maximum for 6 pax and 45 minute per pax then to be closed for 30 minutes for disinfection
- Please respect social distances in all public areas, restaurants, pools, beach, Aqua Park...etc
- Smoking shisha: is forbidden inside the entire hotel (Rooms or public areas...etc)
- Please follow wastes segregation instructions
- Aqua Park** opening hours from 10:00 till Sunset
- Guests have to read and follow instructions on the signs or given by recreation team**
- Do not pull or propel yourself or others into the rides, No running, jumping, diving, standing, kneeling, rotating, tumbling or stopping in the flumes
- Swimming and using Aqua Park are not allowed if guest is under influence of alcoholic, drugs, or pregnant females
- Glassware, Electronic devices are not allowed in all pools and Aqua Park, Life jackets are forbidden in all the slides
- Appropriate swimwear must be worn when using the pools and Aqua Park
- Swimming and using Aqua Park are at your own risk. Night Swimming is strictly forbidden.**
- The hotel holds no responsibility for guests' injuries or personal belongings left unattended on Pools, Beach, Aqua Park or Public areas**
- Children must be supervised by an adult at all-time especially around Pools, Aqua Park, Beach and Public areas – children are not allowed to use the adults' pools**



**Wi-Fi Service:** Wi-Fi access is called “CoralSea-WiFi” – Throughout entire hotel

Connect to **Room Login**. **User name:** Your room number – **Password:** As shown below

- **Limited Package (Included):** Up to 2 devices per room at same time.  
From 1 to 7 days 4 GB                      – 8 days to 13 days 6 GB                      – 14 Days and above 8 GB
- **Unlimited Wi-Fi Packages:** Unlimited usage and up to 5 devices at same time  
One day package: 115 Egyptian Pounds   -   Rest of stay package - 385 Egyptian Pounds
  - To purchase either of these packages: Click on **PURCHASE** button after login screen.
  - Wi-Fi Charge will be automatically added to your room bill.

**IMPORTANT NOTES**

- \* Limited Wi-Fi package cannot be reactivated once unlimited package is purchased
- \* Connect to **Account Login** using same password once you make checkout
- \* **Wi-Fi will be disconnected when you are not using your device to stop consuming Wi-Fi packages by back ground apps or auto updates..etc. You can activate auto join on your device or easily login again**

USER NAME:

PASSWORD:



- |                         |                  |                          |
|-------------------------|------------------|--------------------------|
| 1 – Entrance & Parking  | 7 – Kids Club    | 13 – Diving Center       |
| 2 – Main Building       | 8 – Sports Area  | 14 – Beach               |
| 3 – Aqua Park           | 9 – Relax pool   | 15 - Kite surfing center |
| 4 – Clinic              | 10 – Palms Pool  |                          |
| 5 – Rooms starts with 1 | 11 – Food Court  |                          |
| 6 – Rooms starts with 2 | 12 - Health Club |                          |